

30-second speech

Courtesy Matters® is a company-wide program focused on being a good neighbour in the communities in which we operate.

We conduct our business in a way that provides social and economic benefits to the community while striving to minimize local impacts related to dust, noise, garbage and waste, traffic, gates, road and lease activities.

The Courtesy Matters program is an important part of our overall stakeholder engagement and offers staff who work in our field locations a benchmark for appropriate, respectful behaviour. A core principle of Courtesy Matters is courteous conduct at all times. Contractors and service providers are expected to uphold the same principles and high standards expected of our employees.

Additional resources

There are a number of additional materials to support the communication and awareness of Courtesy Matters including:



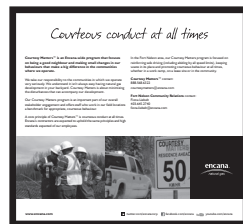
Courtesy Matters display



posters – to address local impact areas (dust, noise, garbage and waste, traffic, gates, road and lease activities, respect your neighbour and checklist)



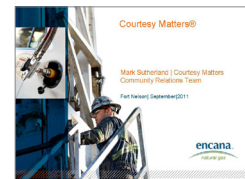
promotional items available



local newspaper advertisements



flip book



presentations

To book the display for an upcoming event, request a presentation, order hard copies of the contractor flipbook or posters (Sizes available: 8.5x11, 11x17, 24x36) or information about promotional items, contact courtesymatters@encana.com.

If you see or hear of a story about courtesy in action, please contact: courtesymatters@encana.com or 888.568.6322.

Links

- www.encana.com/responsibility/engagement/courtesymatters/
- www.encana.com/contractor/courtesymatters/